

# Accessorial Charges for Special Services

Effective: July 14th, 2025

Expires next general increase



For special care or extra handling needs, Minimax Go Direct offers a range of additional services to meet your shipping requirements.

Accessorial Service	Rate	Flat Charge or Minimum Charge
Afterhours Pickup or Delivery	Flat	\$225.00
Agency Personnel-Helper	Agency +12%	Charges as invoiced by Agency plus 12% administrative charge, in addition to detention time for driver if applicable.
Airport Pickup & Delivery	Flat	\$30.00 - Montreal Trudeau, Toronto Pearson International, Ottawa Macdonald-Cartier International, Québec City Jean Lesage International Airport.
Appointment Delivery or pickup	Flat	<p>\$35.00 - Booked by Minimax for appts between 7:00am and 6:00pm.</p> <p>\$155.00 - Booked by Minimax for appts between 6:01pm and 6:59am.</p> <p>\$110.00 - Pre-booked by shipper. <b>(Must confirm with dispatch for availability)</b></p> <p>\$55.00 - Walmart Cornwall Distribution Center.</p> <p>\$55.00 - Amazon locations during regular hours</p> <p>\$210.00 - Walmart Mississauga Distribution Center.</p> <p>\$260.00 - Amazon DC after hours, between 6:01pm and 6:59am.</p> <p>\$360.00 - Amazon Distribution Center on weekends.</p> <p>\$360.00 - Giant Tiger Distribution Center in Johnstown on weekends.</p> <p>Please call our rate department for weekend and rural appointments.</p>
Blind shipments	Flat	\$50.00
Construction Site / Farm	Flat	\$50.00
Cross-Dock	\$8.50 / skid	\$34.00
Dangerous Goods	Flat	<p>\$30.00 - Placards not required. \$55.00 placards required.</p> <p><b>Exception to class 1, 6 and 7 - not available.</b></p>
Detention Time / Driver assist	Weight Dependent	<p>\$105 per hour waiting time</p> <p>\$80 extra on top of regular rate for driver assist</p>
Downtown Charge / Congested Area	Flat	\$50.00
Empty Pallet Return	LTL Rate	Standard LTL rates apply.
Excess Valuation	5% decalred value > \$2.00/lb	5% of declared value in excess of \$2.00/lb (\$4.41/kg). Maximum valuation for a single shipment \$25,000.00.
Exhibition Center / Trade show	\$205/ \$305	<p>Minimum \$205.00 weekday 8:00am to 5:00pm, \$305.00 after hours.</p> <p>Must provide contact name and phone number</p>

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Accessorial Service	Rate	Flat Charge or Minimum Charge
Extra Manpower	\$50 /hr	Minimum \$200.00
Fuel Surcharge	Per FCA	Per FCA recommended fuel surcharge. TL rate applied over 10000lbs or 20 feet of trailer.
Heated Service	19% of freight charges	Minimum \$50.00
Inside/Floor Delivery	Flat	\$60.00 to \$155.00 depending on requirements of the delivery
Island needing ferry	Flat	\$310.00
Mall Delivery	Flat	\$60.00
Military Bases	Flat	\$60.00
Mine Deliveries	Flat	\$155.00
Pallet exchange for pickup	\$12 / skid	\$12.00
Pickup Not Available	Flat	\$80.00 under 100 kms from nearest service center. \$130.00 under 100 kms from nearest service center and over 7 skids \$255.00 if over 100 kms from nearest service center.
Private Home Delivery	Flat	\$65.00 - Must allow 24 hrs to arrange delivery and must provide contact number and name.
Re-Delivery	Flat	\$80.00 if under 100 kms from nearest service center. \$255.00 if over 100 kms from nearest service center.
Redirect Charges	\$60 - \$155	\$60.00 minimum, depending on the total kilometers.
Removal of Dunnage	Flat	\$70.00
Small Truck Requirement	Flat	\$50.00
Storage in Transit	Per day: \$5.00 / skid \$110 / TL	Minimum \$30.00 per day for skids. Starting on the 4th working day after the pickup.
Tailgate Delivery (TLG)	Skid Count Dependant	1 to 4 skids: \$55.00, 5 to 10 skids: \$110.00, 11 or more: \$255.00 (when available). Max dimensions for skids 48Lx72Wx84H max weight 2500 lbs per skid.
Weekend Pickup / Delivery	Flat	\$300.00
White Glove Service	\$60.00 / \$175.00 depending on level of service	\$60.00



# TERMS AND CONDITIONS

Conditions of Carriage: The following conditions apply unless otherwise stated above by reference.

Liability	<p>The maximum liability for goods lost, damaged or delayed will be the lesser of the actual value of the goods at the time and place of shipping and \$2.00 per pound (\$4.41 per kilogram) based on the weight of the goods lost, damaged or delayed.</p> <p><b>Minimax will not be responsible for any damages or claims for shipments of new empty cans or bottles that are piled more than 6 ft high on skids.</b></p>
Pickup/Delivery	<p>Minimax Go Direct shall not be liable for fines or penalties that may be imposed by the consignee or shipper resulting from a missed pickup, late delivery, missed appointment or lost and damaged freight.</p>
Identification and Packaging of Freight	<p>Minimax Go Direct shall not be liable for loss or damage caused by fault or negligence of the shipper and/or consignee, such as the inadequate identification of goods, improperly packaged goods, packaging failure or damage caused during the palletizing of products.</p> <p>Freight should not exceed the dimensions of the pallet.</p>
Concealed Damage	<p>The consignee must advise Minimax Go Direct of concealed damages no later than 24 hours after the goods have been received.</p> <p>Concealed damages are damages found inside the packaging that are not visible on the outside of the packaging at time of delivery.</p>
Counting of Goods	<p>Minimax Go Direct is not liable for the counting and condition of goods delivered or picked up where our drivers have no access to the loading or unloading areas.</p> <p>It is the consignee's responsibility to count the goods at the time of delivery.</p>
Heated Service	<p>For the purpose of this agreement heated service means protect from freezing.</p>
Declared Value	<p>Any declared value must be previously agreed to in writing or specific contract before Minimax Go Direct handles the goods.</p>
Claims	<p>Claims for loss and damage need to be given in writing to Minimax Go Direct within 60 days of the delivery of the goods, or in the case of failure to make delivery 9 months from the date of the shipment.</p> <p>Claims of an amount of less than \$50.00 will be declined.</p> <p>The customer shall not deduct from invoices to be paid any claimed amounts to Minimax Go Direct without the written consent of Minimax Go Direct.</p>
Dangerous Goods	<p>Every person whether as principal or agent shipping dangerous goods without previous full disclosure to the carrier as prescribed by law shall indemnify the carrier against all loss, damage or delay caused thereby and such goods may be warehoused at the consignor's risk and expense.</p>
Payment Terms	<p>Our terms are net 30 days from the date on the invoice.</p> <p>The customer agrees to pay interest at the rate of 2% per month (24% per year) on past due invoices.</p>



## Terms and Conditions Continued

Activity	This rate confirmation will become void if committed shipping volume is not met.
Commitment	<p>This rate confirmation is based on the information provided by the customer during the sales process.</p> <p>If the information received is incorrect or no shipments have been tendered within 60 days of the effective date Minimax Go Direct reserves the right to cancel the rate confirmation.</p>

## Conditions of Carriage

Standard Service	<p>The above rates include a normal pick up and delivery during regular business hours.</p> <p>Our regular business hours are from 8:00am to 5:00pm Monday through Friday.</p> <p>Pickups and deliveries outside of the normal hours will incur additional costs.</p> <p>Our pick ups and deliveries are mainly performed using straight trucks with tailgates</p> <p>Same day orders will be prioritized over regular LTL orders</p> <p>All orders must be cleared with operations prior to booking , White glove orders must be set up in advance to insure proper staff will be arranged</p> <p>Service to outlying points must be pre approved</p>
Subject to Change	Accessorial charges, terms and conditions are subject to change with 30 days notice.

Received by:

Date:

Please sign and return